

Ways to Pay Your Sharefax Credit Union Loan



Sharefax Credit Union

Main Office

1147 Old State Route 74 | Batavia, OH 45103
(513) 753-2440 | www.sharefax.org

Main Office Hours

Monday – Thursday

Lobby 9:00 am – 5:30 pm

Drive – Thru 8:45 am – 5:45 pm

Friday

Lobby 8:30 am – 6:00 pm

Drive – Thru 8:15 am – 6:15 pm

Saturday

Lobby 9:00 am – 12:30 pm

Drive – Thru 9:00 am – 12:30 pm

[Click here for additional branch locations & office hours](#)

[Sharefax-Online.org](#)

[Shared Branch Information & Locations](#)

[Online Banking Enrollment](#)

[ACH Origination Form](#)

[S.T.A.R. System Menu Map](#)

At Sharefax Credit Union, we offer several ways to make loan payments. The following list of options range from most convenient to more conventional payment methods.

To make a payment to your loan, you will need to know your member and loan number. If you need help determining what those are you may contact us at (513) 753-2440.

e-Transfers through Sharefax-Online.org* Online Banking gives you complete control to make your monthly loan payments as you decide when, how much, and at what frequency your loan is paid; and you can edit your payments at any time.

Bill Payer* - Set up a reoccurring, automatic, or one-time bill payer to have your loan transferred from your SCU account to Sharefax or any other FI on the day you choose.

B2B Transfers - One time transfer*

Important notes:

- There is a daily maximum transfer amount of \$1,500.
- Transfers initiated before 5:00 pm will post to the account at Sharefax that same evening and will debit the other financial institution within 1 to 2 business days. If initiated after 5:00 pm, the transfer will post to the account at Sharefax the next business day and will debit the other financial institution within 1 to 2 business days.
- Transfers are not posted on weekends or holidays. They will be processed on the next business day at 5:00 pm

ACH Origination

This option allows us to initiate an electronic transfer from your account at another financial institution. The funds will be pulled from the account you provide on the date you specify on the [Authorization Agreement for ACH Origination](#).

Important notes:

- Your first ACH payment & changes made to your current ACH may take up to ten (10) days to establish. It is important you make your payments until this occurs.
- If your payment due date falls on a weekend or a holiday, we will process your payment the following business day.
- You may be charged by your financial institution if your transfer is rejected due to insufficient funds.
- This authorization will automatically stop once the loan is paid in full. You may cancel this service at any time by providing written notification at least five (5) business days prior to your due date. This service is subject to cancellation if payments are returned for any reason. If there are excess funds, the amount will be deposited into your Share/Savings account.

Automatic Payment

We can set-up your payments to be transferred from your SCU Checking or Savings account on your payment due date. For example, you can have funds payroll deducted or direct deposited into your Checking or Savings account and then we will pull your loan payment from the specified account on your due date each month.

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Payment Coupons

Upon completion of your loan you will receive a supply of loan payment coupons (unless you choose Automatic Payment or complete the Authorization Agreement for ACH origination). You may drop-off or mail your payment to any of our office locations. Always include a payment coupon with your payment, or supply your member number and the loan ID or loan type for any other loan (i.e., personal loan, home equity loan, etc.).

S.T.A.R. System

Access your account 24/7 over the phone free of charge with the S.T.A.R. System. To make a loan payment, you'll need your account number, loan ID number, your access code (S.T.A.R. Audio PIN), and a touch-tone phone. For a new access code contact us at (513) 753-2440.

Mobile App

Mobile Banking is the ultimate in on-demand service. With it, you can receive alerts about your account activity delivered right to your cell phone.

Imagine getting a text message if your account falls below \$100. Or, receive an alert so you'll know as soon as a deposit has been made, or a check has cleared. Mobile Banking delivers the information you need, *when you need it*.

From a cell phone with Internet access, you can also securely log on to:

- View your current account balances
- View the most recent transactions
- Transfer funds between accounts

Fully secure.

Use Mobile Banking with complete confidence. It delivers the highest level of security thanks to multiple layers of authentication.

Enroll now. It's free.

Mobile Banking is a free service for our Internet banking members. To enroll, simply log in to Internet banking, click the OPTIONS menu, and choose MOBILE BANKING ENROLLMENT.

Call Us

You can call-in to a Member Services Representative to pay your loan with a check-by-phone or from a non-SCU credit or debit card. However, you will incur a Convenience Fee.

*Member must have user access to Sharefax-Online.org to perform this method of payment to a loan.